## How to Handle Renewals and Donations in the AAUW Community Hub: Instructions for Branch Leaders

The **Renewals and Donations** application allows finance officers (as well as president/administrators and membership vice presidents) to process dues and donate **on behalf of members who pay their dues to the branch by check**. Dual members (individuals who belong to multiple branches) must self-renew to pay all dues at once.

Login to your **Personal Snapshot** one of two ways.

• From the AAUW homepage, click **Log In** in the upper right corner.



On **Personal Snapshot** page, click **My Affiliations.** Then, click on the **ellipsis button** to the right of the branch name and select **Manage Roster**.



(TIP: To enlarge your display, press Ctrl and +. To decrease your display, press Ctrl and - .)

- 1. Click the pencil icon in the **Renew** column and click the checkbox to renew a member.
- 2. Click the pencil icon in the **Donation Amount** column to open and enter a general donation to AAUW Greatest Needs.
- 3. Once all selections are made, click **Renewals and Donations Worksheet** to review and save a copy of your pre-selected entries.
- 4. Once transactions have been reviewed for accuracy, click **Generate Orders** and **YES** to confirm or **NO** to return to this entry screen. Click **OK**.
- 5. Orders should be generated momentarily and will be available on the **My Orders and Donations** page to be paid.
- 6. Click the **Proceed to Checkout** button.

On My Orders & Donations page:

If all orders did not generate, click the Reload/Refresh button located across the top of the webpage until all orders display.



IF THERE ARE ANY ISSUES WITH YOUR ORDERS, PLEASE DO NOT ATTEMPT TO REDO YOUR ENTRIES. CONTACT <u>connect@aauw.org</u> FOR ASSISTANCE.

- Review My Orders and make sure your entries are listed.
- Click **Bulk Renewals and Donations Payment Report** to review and save for your records. You will need the order number from this report on the next page.



• Click Complete Payment.



In the Make Payment window:

- Use the **Bulk Renewals and Donations Payment Report** to find and select the order numbers you wish to pay now.
- Click Add (2) to Selections at top of window.



- Click **Proceed to Payment** button at bottom of window. (Not necessary to reselect orders)
- Review Amount to Pay.

🛎 Total	
Outstanding Balance	\$157.00
Amount to Pay	\$157.00
Total	\$157.00

• Select Payment Method, enter Card Details and review Billing Address, then click Continue.

		*
Card Holder Name		
Rita Britton		
Card Details		
Card number	MM / YY	CVC
Save for Future Use		

- Confirm Total and add emails, if necessary, then click Continue.
- Click Submit Payment.

On confirmation page, review and click **Close**—which returns you to the **My Orders & Donations** page.

## NOTES:

If you are unable to complete a transaction and need to return at a later time, select **Orders & Donations** menu option from the **Personal Snapshot** page.